

## 2020 Kiwanis International Convention CANCELLATION & REFUND POLICIES

- Registration cancellations must be sent by email to [registration@kiwanis.org](mailto:registration@kiwanis.org) and must be received no later than 3 p.m. EST on **June 5, 2020**. Cancellations will be refunded the amount paid less a US\$50 processing fee. Refunds will be issued within 2 weeks of receiving notification. No refunds will be issued for requests made after the June 5 deadline.
- Members requiring a visa to enter the United States of America whose visa request has not been granted in time to attend the Kiwanis International convention will receive a full refund.
- Convention registration cancellations apply to attendee registration only and do not apply to hotel or tour reservations. Those must be canceled separately.
- Requests to transfer registration to another Kiwanian must be sent by both parties to [registration@kiwanis.org](mailto:registration@kiwanis.org) before June 12, 2020.
- Anyone who has purchased a registration or event ticket and does not attend will NOT receive a refund.